

From: Provost & Vice President for Academic Affairs <Provost@csusb.edu>

Sent: Tuesday, May 14, 2024 3:49 PM

To: Faculty <faculty@groups.csusb.edu>

Cc: AJ Hernandez <ahernand@csusb.edu>; Sandy Bennett <Sandy.Bennett@csusb.edu>; Jenna Aguirre <jenna@csusb.edu>; Janette Garcia <jygarcia@csusb.edu>

Subject: SOTEs

Dear Faculty Colleagues,

I hope this message finds you well. I am writing to apologize for the premature release of the spring 2024 SOTE data. Due to an unforeseen technical glitch, the evaluations were made available to faculty members earlier than intended or directed by campus policy. I understand the significance of the SOTE tool in faculty development, particularly around faculty contributions to student success through teaching, pedagogical innovation, and curricular development. I also understand the importance of maintaining the confidentiality of this form of student feedback until after faculty members submit their final grades.

Information Technology Services was immediately notified when we learned that SOTE data had been released ahead of time, and their staff worked to identify the cause. They also notified the faculty of the error and asked that they not review any of the erroneously released SOTE data until the appropriate time. Steps to rectify the situation and prevent such occurrences in the future are underway.

Please accept my deepest apologies for any inconvenience or concern this may have caused. We value the trust and cooperation of our faculty members, and we are committed to upholding the highest standards of professionalism and integrity in all our processes.

Thank you for all that you do to support our students, our university, and our community. I wish you all a rejuvenating summer and I look forward to seeing you in the fall.

Sincerely,
Rafik

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A. Rafik Mohamed, Ph.D.
Provost and Vice President for Academic Affairs
California State University, San Bernardino